

THE  
TERRACES  
AT BROOKMEADE

Date: October 15, 2020

Re: COVID-19 Visitation and Testing Requirements

Dear Terraces Family and Friends,

We are happy to announce that Terraces has been approved for indoor visitation by the NYS DOH.

Indoor visitation will begin, Monday October 19<sup>th</sup>, 2020.

I want to thank you for your patience and understanding as we navigate all these protocols together.

We are all working together for the best of your loved one, you the family, the staff and ensuring safety for all.

With that common goal we can overcome any and all the challenges we face due to COVID-19.

Our visitation protocols are implemented with a number of factors involved including ensuring the laws are adhered to and infection control measures can be followed. An example of an infection control measure includes allowing only 1 resident at a time to have visits to reduce exposure as best possible with a max of 2 residents daily.

Visitation will occur Monday-Friday at the following times:

- 10:00am – 10:30am
- 10:45am – 11:15am
- 11:30am – 12:00pm

We do understand that it may difficult to get COVID testing for many reasons. We also understand why it is important.

- Visitor(s) can park in the front parking lot and proceed to the health check-in table located outside the activity room door. Once cleared, you will enter through the activities door directly into the visitation room.
- Visitor's health screening will require a negative COVID test (within 7 days of visit) and completion of a health questionnaire. Visitors will have to take their temperature and wear the appropriate face coverings.

Should there be any incidental issues that arise, contact us. Email [info@brookmeadecommunity.org](mailto:info@brookmeadecommunity.org) or call me at ext 110 or 332.

We can't thank you all enough for your support and patience.

As always, we are grateful for the trust you have in us to care for your loved one.

Be well and stay safe,



Karen Zobel, LCSW, LNHA  
CEO/Administrator



Susan Kenny  
Assisted Living Director